

Enterprise Application Services

Driving operational excellence



In today's fast-paced competitive business environment, efficient operations are critical for any organisation's success. Businesses across sectors face mounting pressure to optimise their financial, supply chain and asset maintenance processes. Regulatory requirements add further complexity, necessitating a strategic approach to enterprise applications.

How Grant Thornton Bharat can help








We offer assessment, implementation and application support services across Oracle, SAP and MSD ERP systems. Our services assist organisations in navigating the constantly evolving regulatory landscape, ensuring they remain compliant and agile.

Assessment services:







-  Evaluate the current state of enterprise resource planning and management (ERP), HCM and supply chain management (SCM) landscapes to understand existing capabilities and areas for improvement
-  Develop a comprehensive adoption roadmap to guide the organisation through cloud transformation
-  Analyse legacy systems and plan their migration to Software as a Service (SaaS)/Platform as a Service (PaaS) cloud solutions
-  Leverage expertise in Oracle, SAP, MSD and NetSuite products to provide informed recommendations and solutions
-  Conduct readiness assessments to determine the organisation's preparedness for transitioning to a SaaS cloud environment
-  Perform product evaluations, fit-gap analyses, solution designs, compliance reviews and business case justifications to ensure alignment with business needs
-  Evaluate the benefits and drawbacks of migration versus cloud adoption to choose the best strategy for the organisation

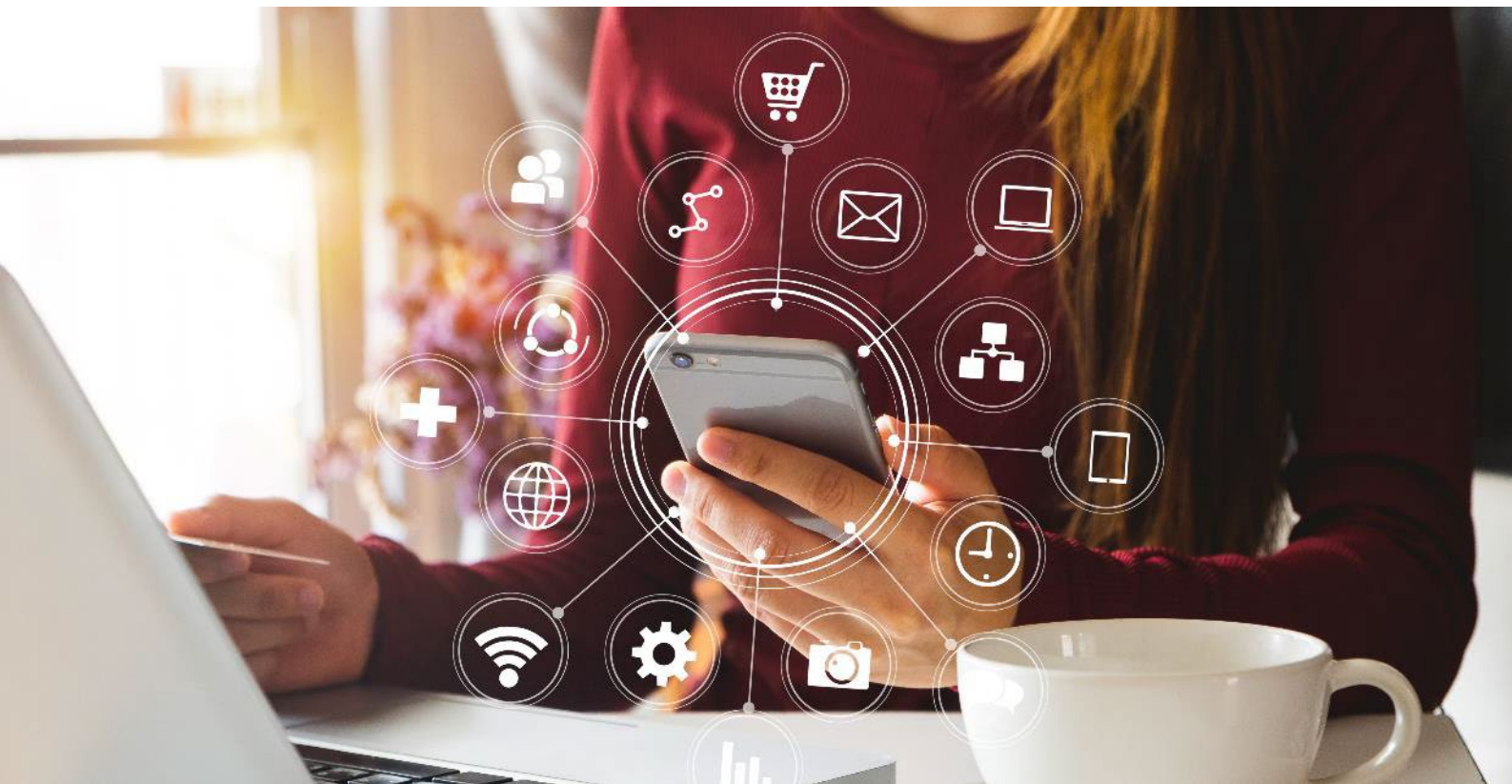


Implementation services:

-  Provide asset-driven implementation services for Oracle Fusion, S4/Hana, NetSuite and MSD cloud
-  Provide PaaS offerings for integration and extension of existing systems
-  Focus on data quality, governance and change management
-  Offer solution quality assurance (QA) services to ensure the quality and reliability of implemented solutions
-  Implement enterprise performance management (EPM) cloud and analytics cloud solutions
-  Offer Oracle cloud infrastructure (OCI) migration services
-  Provide project management office (PMO) services to ensure effective project oversight and execution

Application support services:

-  Provide L1.5, L2 and L3 support services
-  Deliver on-premises support for Oracle EBS, SAP ECC, Hyperion Planning, Hyperion EssBase, Hyperion Enterprise Planning, BI Apps and ODI
-  Conduct ongoing controls, segregation of duties (SOD) reviews and system audits
-  Offer cloud support for Oracle Fusion, SAP, MSD and NetSuite
-  Provide support services based on tickets, resource capacity and service level agreements (SLAs)
-  Optimise and automate solutions for compliance



The Grant Thornton Bharat advantage

Integrated finance, SCM, planning, cloud reporting: Unify your data for reports that combine finance, SCM, planning and cloud data information, empowering strategic decision-making across your business.

Uniform master data structures: Consistent data structures across the platform enable seamless integration and reporting.

Design of key elements: We define the chart of accounts (CoA), enterprise structure and other critical elements to ensure a well-organised foundation.

Design flexibility process, key set-ups and workflows: We design flexible processes, key set-ups and workflows to meet the specific needs of your business.

Management information system (MIS) reporting (statutory, F&A, analytical): We help you generate comprehensive reports covering regulatory, financial and analytical needs.



Our approach



Vision & prep.

- Establish the why and what of the transformation programme
- Outline process, geography and deployment parameters
- Get stakeholder buy-in for the new ERP
- Evaluate organisational readiness and implement change management
- Document and finalise high-level needs for each function and entity



Spec. & select

- Detail the requirements for scoping the programme
- Prioritise the requirements for deployment
- Perform fit-gap requirements with original equipment manufacturer (OEM) solutions
- Prepare an implementation and solution deployment roadmap module with scope, timelines, phases, etc.
- Using a holistic framework, select the best OEM(s) for further negotiations



Negotiate & engage

- Finalise the bill of materials and optimise licence fees with the selected OEM(s)
- Engage in negotiations with the selected OEM(s) on financial terms like licence fees, etc.
- Define the implementation scope, possibly concluded earlier in the spec & select phase
- Negotiate on commercials with system integrators (SI)

Successful integration and transformation with Oracle cloud

A leading UK supply chain company experienced looming payroll issues amidst a complex integration landscape involving two ERPs, a different HCM system, outsourced payroll, offshore procurement and multiple operational systems. They needed a streamlined back-office solution and a thorough understanding of the transformation's impact and effort, leading them to select Grant Thornton Bharat for the ERP selection programme.

We assessed their needs, recommended Oracle cloud and provided implementation expertise. Leading the project as the System Integrator, our eight-week Spec & Select phase analysis resulted in a successful Oracle cloud implementation, enhancing the client's efficiency and operations.

Optimising back-office integration for enhanced project management

A global IT consultancy faced complex integration issues with their ERP, HCM and customer relationship management (CRM) systems, along with various operational systems. Our specialists were engaged to analyse processes, master data, integrations and the existing landscape.

We conducted a detailed evaluation of Oracle Fusion, D365 and Oracle NetSuite + OpenAir. This included demonstrating product functionality, building stakeholder confidence and providing a comprehensive journey map with expected costs, timescales and phases. We finalised the bill of materials, optimised licence fees and negotiated commercials with Oracle NetSuite. We also determined the implementation scope, including reports, data migration and third-party integrations, ensuring a streamlined transformation process.



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